

CHRISTUS Health Secures Phone Network and Calls with SecureLogix



TDoS



Robocalls &
Spam

Challenge

CHRISTUS Health needed security protection for their voice systems and incoming calls. Specifically, they wanted to prevent Telephony Denial of Service (TDoS) attacks and filter robocalls out of their voice network.

Background

The international Catholic, faith-based, not-for-profit health system comprises almost 350 services and facilities, including more than 60 hospitals and long-term care facilities, 175 clinics and outpatient centers and dozens of other health ministries and ventures. Its corporate headquarters are in Irving, Texas.

CHRISTUS employs about 30,000 and has more than 9,500 physicians on facility medical staffs who provide care and support for patients. Christus Health is listed among the top 10 Catholic health systems in the U.S.



Approach

SecureLogix gave CHRISTUS Health the stronger security posture it needed. The Call Defense System™ protects their voice system from TDoS attacks, vishing call scams to patient rooms, unauthorized voice service use, scammers and spoofed calling to steal sensitive data, and non-business spam calls. The Call Secure™ Managed Service is also an essential voice network management staffing force multiplier for CHRISTUS given it has a relatively small telecom team.

Result

CHRISTUS Health now relies on SecureLogix to protect its entire voice infrastructure from all types of voice security threats. CHRISTUS began using the SecureLogix® Red List™ attack and threatening callers database after experiencing the accuracy of the suspect phone numbers in blocking only fraudulent calls.

CHRISTUS Health experienced immediate relief once the large numbers of robocalls previously taking up significant amounts of their resources were blocked through the SecureLogix Red List service. The healthcare organization is now protected from all types of fraudulent phone activity, relying on the SecureLogix platform to mitigate current and emerging telecom threats.

Solution

CALL DEFENSE™
system

CALL SECURE™
managed service



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